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| Our Ref: HW South Tyneside 02  Mr John Lowther  Healthwatch South Tyneside  Unit 7  Witney Way  Boldon Business Park  Boldon Colliery  NE35 9PE  Dear Mr Lowther | **Sunderland Royal Hospital**  Kayll Road  Sunderland  Tyne & Wear  SR4 7TP  Tel: 0191 569 9666  27 March 2024 |

I am writing to you formally to confirm receipt of the survey recently carried out by the Healthwatch South Tyneside team, on Wards 2 and 19 on the South Tyneside District Hospital site in November 2023. In relation to the pilot of the Patient Property Boxes.

The report will be presented to The Older Persons Improvement Collaborative (TOPIC) Steering Group in April 2024.

The Steering Group will discuss the results and recommendations and consider which recommendations should be added to the current plan for improvement. Any agreed actions will be monitored by the TOPIC Steering Group.

I would like to thank Healthwatch for the continued support and partnership.

Yours sincerely

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**Rob Common**

**Head of Quality Improvement**