



South Tyneside and Sunderland
NHS Foundation Trust

Sunderland Royal Hospital
Kayll Road
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Tyne & Wear
SR4 7TP

Our Ref: HW South Tyneside 01

Mr John Lowther
Healthwatch South Tyneside
Unit 7
Witney Way
Baldon Business Park
Baldon Colliery
NE35 9PE

Tel: 0191 569 9666

21st February 2024

Dear Mr Lowther

I am writing to confirm receipt of the report following the survey recently carried out by Healthwatch South Tyneside, on Wards 2 and 19 on the South Tyneside District Hospital in November 2023.

The report will be presented to The Older Persons Improvement Collaborative (TOPIC) Steering Group.

The Steering Group will discuss the results and recommendations and consider which recommendations should be added to the current plan for improvement. Any agreed actions will be monitored by the TOPIC Steering Group.

I would like to thank Healthwatch for the continued support and partnership.

Yours sincerely

Rob Common
Head of Quality Improvement
Chair TOPIC